**Park View Surgery Newsletter June 2023**

Clinical Triage

We have recently implemented a clinical triage system at Park View Surgery. The trained care navigators will ask you a series of questions to ensure you receive the right medical care, from the right health professional, this will include GP, Advanced Nurse Practitioner, Pharmacist or nurse at the right time.

We have a duty Dr available for any advice, queries, or support that the trained care coordinators require. This ensures we can book you with the most appropriate clinician or are referred to the most appropriate service.



Our Staff

We are pleased to welcome our newest member of the clinical team, Julie.

Julie is an Advanced Nurse Practitioner (ANP). What is an Advanced Nurse Practitioner, I hear you say……. An ANP is a registered nurse that has done extra training and academic qualifications to be able to examine, assess, make diagnosis, treat, prescribe, and make referrals for patients who present with undiagnosed/undifferentiated problems.

Meet the clinical team

Dr Jeremy Hann – GP Partner

Dr Brigid Finlay – GP Partner

Dr Emily Riding – Salaried GP

Lorraine Bellis – Advanced Nurse Practitioner

Julie Feeney – Advanced Nurse Practitioner

Dr Mariam Shifa – GPST3 – Currently on maternity leave

Dr Mehwish Chand - GPST3

Dr Bilal Rashid – FY2

Joanne Owen – Practice Nurse

Laura Thomas – Assistant practitioner

Katie Smolski – Advanced Clinical Pharmacist

Arron Dalvair – Clinical Pharmacist

Keri Gardner – Pharmacy Technician

Lisa Robinson- Pharmacy Technician

Preston Access Hub Weekend appointments

Here at Park View Surgery we can offer appointments with a GP, Nurse or other health care professional in the evenings and weekends.

* **Monday to Friday** 18:30 to 20:00 at Penwortham St Marys Health Centre/Briarwood Medical Centre and Lane Ends Surgery
* **Saturday** 08:00 to 12:00 at Penwortham St Mary’s Health Centre
* **Sunday** 09:00 to 11:00 at Park View Surgery or Briarwood Medical Centre

The service offered is for pre-booked appointments as well as on the day appointments, call the surgery telephone number where your call will be diverted to the Preston Access Hub.

Please note that once hub availability is full you may be directed to an alternative service.

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Getting started with the NHS app

NHS login allows you to access lots of different health and care websites and apps with just one set of login details. You can securely access many digital health and care services with one email address and password.



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## What you need to set up an NHS login

You will need:

* an email address (with more than 6 characters)
* a mobile phone number

The NHS App also offers a messaging service which lets you send NHS App users an in-app message where they would normally receive a message via a more traditional channel, like SMS.

It is the patient’s choice whether to receive messages in this way. In order to have this choice, you will need to switch on NHS App notifications on your device, so that you are prompted to read the message in the app. This can be done in the NHS App or in the device settings.

Using linked profiles to access services for someone else

As a parent, family member or carer, you may be able to access services for someone else using linked profiles. This is also sometimes called having proxy access. After your GP surgery has registered you for proxy access for one or more people, you can switch to a linked profile after logging in to the NHS App or website. You do not need to log in and out each time. You will be able to book an appointment, order a repeat medication and view some or all of their GP health record. For more information see the website: https://www.nhs.uk/nhs-app/nhs-app-help-and-support/linked-profiles-in-the-nhs-app/